

# **Copier Service Technician**

**CBM Business Machines**

**Johnstown, PA**

## **Job details**

Full-time

8 hour day shift

Monday to Friday

## **Benefits**

401(k) Matching

Mileage Reimbursement

Health insurance

Vision insurance

Dental insurance

Paid time off

## **Job Description**

As Copier Service Technician, you will be expected to:

Install, service, and maintain customer printers/copiers to ensure customer satisfaction.

Perform corrective and preventative maintenance by diagnosing mechanical and technical problems and finding solutions. Stay up to date on training and certification for new products.

Copier Service Technician Responsibilities:

Troubleshoot and diagnose digital copier/printer/scanner/fax software and hardware issues.

Explain to customer status of work being done.

Evaluate equipment issues.

Respond to customer requests and demonstrate basic functionality to end user.

Record meter reads, maintain service activity reports, monitor supplies.

Utilize websites, technical manual, handbooks and technical publications to keep current with new equipment and enhancements to older machines.

Skills and Qualifications:

High School Diploma; Technical/career training is preferred

Canon and Océ Copier/printer experience preferred

Pass an industry specific aptitude test required

Training from manufacturer will be required

High aptitude for mechanical and electrical products  
Knowledge of internet and networking troubleshooting  
High level of professionalism  
Strong interpersonal skills, able to communicate effectively with customers  
Must be able to travel throughout assigned work area  
Must hold valid & clean driver's license and have reliable vehicle  
Must be able to carry an array of various tools and service parts as needed for the job  
Must be able to lift 75lbs

We are an equal opportunity employer and give consideration for employment to qualified applicants without regard to race, color, religion, sex, national origin, disability or protected veteran status.

Job Type: Full-time

Compensation: \$20 - \$30 per hour  
Supplemental bonus pay